

# Certificate of Approval

This certificate confirms that the company below complies with the following standard:

Company Name	<b>On the line</b>		
Company Other Name	<b>On the Line Australia Limited</b>		
Client ID	<b>106010</b>	Scheme	<b>Quality Management Systems Scheme</b>
Certification Standard	<b>ISO 9001-2015: Quality management systems - Requirements</b>		
Scope of Certification	<b>The provision of outsourced telephone and digital counselling services delivered on behalf of government and commercial funders to end user clients</b>		
Type of Certification	<b>Management System</b>		

#### CERTIFICATE DATES:

Original / Initial	<b>6/05/2019</b>	Last Certificate update	<b>11/06/2019</b>
Certification / Re Certification	<b>30/04/2019</b>	Expiry	<b>30/04/2022</b>
Last Certification Decision	<b>6/05/2019</b>		

#### APPROVED COMPANY/SITE ADDRESS(ES):

**PO Box 2335 Footscray VIC 3011 Australia**

The use of the Accreditation Mark indicates accreditation by the Joint Accreditation System of Australia and New Zealand in respect to those activities covered by JAS-ANZ accreditation. Refer to [www.jas-anz.org/register](http://www.jas-anz.org/register) for verification.

This certification remains valid until the above mentioned expiry date and subject to the organisation's continued compliance with the certification standard, and Global-Mark's Terms and Conditions.

This Certificate of Approval remains the property of Global-Mark Pty Ltd, Company Number: ACN.108-087-654



**Certification Manager**



Unique Certificate Code: 2D30034FF013BE45CA258+11007BCE50

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